

28 July 2023

File Ref: OIAPR-1274023063-3755

[REDACTED]

Tēnā koe [REDACTED]

Request for information 2023-188

I refer to your request for information dated 12 July 2023, which was received by Greater Wellington Regional Council (Greater Wellington) on 12 July 2023. You have requested the following:

“Total monthly patronage counts for diesel passenger rail services in 2022:

- 1) Total patronage counts (both inbound and outbound) for all main stops along the Wellington to Palmerston North express (diesel) service line by month.*
- 2) Total patronage counts (both inbound and outbound) for all main stops along the Wellington to Wairarapa express (diesel) service line by month.”*

Greater Wellington’s response follows:

- 1. Total patronage counts (both inbound and outbound) for all main stops along the Wellington to Palmerston North express (diesel) service line by month*

This is not a service which is run by Greater Wellington. As such, your request has been transferred to KiwiRail as the operator of this service. A letter was sent to you on 20 July 2023 to notify you of this transfer.

- 2. Total patronage counts (both inbound and outbound) for all main stops along the Wellington to Wairarapa express (diesel) service line by month.*

We do not hold data by stop for rail, only overall monthly patronage numbers by line (as reported to us by Transdev). As such we are refusing this part of your request under section 17(g)(i) of the Local Government Official Information and Meetings Act 1987 as the information requested is not held by Greater Wellington Regional Council, another local authority or a department or Minister of the Crown or organisation.

Please see the below table which contains a copy of the data relating to patronage count for the Wairarapa express service.

The numbers below are not split by direction but split by peak and off-peak.

Wairarapa rail patronage

Month	Peak	Off-peak	Total
January	21,683	8,658	30,341
February	31,397	4,444	25,841
March	21,932	4,199	26,131
April	25,051	6,507	31,558
May	40,787	5,918	46,705
June	36,340	6,047	42,387
July	36,645	6,996	43,641
August	44,780	5,772	50,552
September	41,610	6,142	47,752
October	39,240	8,255	47,495
November	45,550	7,072	52,622
December	32,110	10,197	42,307
Total	407,125	80,207	487,332

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā

A handwritten signature in blue ink that reads "sugar".

Samantha Gain

Kaiwhakahaere Matua Waka-a-atea | Group Manager Metlink

PROACTIVE RELEASE