

14 August 2023

File Ref: OIAPR-1274023063-6080

[REDACTED]
[REDACTED]

Tēnā koe [REDACTED]

Request for information 2023-193

I refer to your request for information dated 17 July 2023, which was received by Greater Wellington Regional Council (Greater Wellington) on 17 July 2023. You have requested the following:

“Could you please give me the bus patronage numbers for the following buses from the beginning of this year? The numbers who get on and off at each stop.

I need to gather evidence that the buses reach capacity, preventing school children from getting to Wellington High school in the mornings, and getting on at Wellington High when coming home.

#18 Karori to Miramar, 7.46am from Karori

#18 Miramar to Karori, 3.05pm from Miramar”

Greater Wellington’s response follows:

Please refer to **Attachment 1** which contains a spreadsheet of the route 18 bus service from 30 January 2023 to 19 July 2023 departing 07:46 from Karori to Miramar and the 15:05 from Miramar to Karori with the maximum number of passengers that boarded the service, and at which stop. We have also included the licence capacity which means the legal number of passengers able to be carried on the bus.

The measures in this spreadsheet include:

- The maximum number of passengers that got on at each service.
- The licence capacity of each bus.
- The stop along the route when each service reaches its maximum number of passengers

- Graphs which outline the licence capacity, seating capacity, and number of passengers on each service.

We have chosen to present the information in this format and withhold the information for your request on specific patronage numbers under section 6(d) of the Local Government Official Information and Meetings Act (the Act) in that the release of the information may lead to endanger the safety of any person. This is because the data you requested relating to patronage numbers has the potential to be misused to examine trends or patterns of singular or low number boardings that could then be used to identify an individual passenger's journey and trips where a passenger boards or alights at the same location each day. Greater Wellington takes a cautious approach to releasing data which may be misused when the data concerns children's journeys on our public transport network.

Please note there is no data available from 1-29 January 2023 due to the 'Saturday Plus' timetable when these services were suspended until 29 January. We have missing data for 3 February, and 31 March. This could be for reasons such as: cancelled service, driver incorrectly trips onto the system when starting the journey, or technology issues.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Act.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā



Samantha Gain

Kaiwhakahaere Matua Waka-ā-atea | Group Manager Metlink