

27 March 2025

File Ref: OIAPR-1274023063-37896

By email: [REDACTED]

Tēnā koe [REDACTED]

### **Request for information 2025-076**

I refer to your request for information dated 11 March 2025, which was received by Greater Wellington Regional Council (Greater Wellington) on 11 March 2025. You have requested the following:

- “1. How many commuters pass through the Wellington Railway Station coming to work (inwards only) in the peak 2 hour period in the morning weekdays*
- 2. How many people use the Ngauranga station - complete breakdown if possible please. Incl weekends*
- 3, This is a LGOIMA request thank you.”*

### **Greater Wellington’s response follows:**

On 13 March 2025, an officer reached out to you to ask what date range you would like the information for. On 13 March 2025 you replied

*“Any typical time period in the last year is fine. So something outside school holidays.*

*Something easy for you to find the numbers for. So I can work out an average daily number of individual users”*

Please see **Attachment 1** for the information you have requested. There are two tabs in the spreadsheet which contain:

1. The arrivals at Wellington station during weekday morning peak
2. The boardings and alightings at Ngauranga station.

We have provided you with the information for Monday 24 February 2025 to Sunday 23 March 2025.

This data comes from Snapper tag on and offs, which is our best data source at a station level. These numbers will not include passengers who paid with cash, use a SuperGold card or who failed to tag off. Please note, for the two days where the Ngauranga service was bus replaced there are no patronage numbers recorded.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where appropriate. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā



**Samantha Gain**

Kaiwhakahaere Matua Waka-ā-atea | Group Manager Metlink

## Arrivals at Wellington station during weekday morning peak (6:30-9:00am)

Data is sourced from Snapper tag-offs only, and does not include cash payments, or passengers failing to tag off

Date	Day	Alightings
24-Feb-2025	Monday	11,217
25-Feb-2025	Tuesday	12,002
26-Feb-2025	Wednesday	10,982
27-Feb-2025	Thursday	11,023
28-Feb-2025	Friday	8,392
03-Mar-2025	Monday	10,867
04-Mar-2025	Tuesday	11,609
05-Mar-2025	Wednesday	10,915
06-Mar-2025	Thursday	11,325
07-Mar-2025	Friday	8,271
10-Mar-2025	Monday	10,820
11-Mar-2025	Tuesday	11,775
12-Mar-2025	Wednesday	11,100
13-Mar-2025	Thursday	11,143
14-Mar-2025	Friday	8,403
17-Mar-2025	Monday	10,632
18-Mar-2025	Tuesday	11,996
19-Mar-2025	Wednesday	10,982
20-Mar-2025	Thursday	10,677
21-Mar-2025	Friday	8,073

Proactive Release

## Boardings and alightings at Ngauranga station

Data is sourced from Snapper tag-offs only, and does not include cash payments, SuperGold, or passengers failing to tag on or off

Date	Day	Boardings	Alightings	Note
24-Feb-2025	Monday	72	54	
25-Feb-2025	Tuesday	69	61	
26-Feb-2025	Wednesday	81	55	
27-Feb-2025	Thursday	68	51	
28-Feb-2025	Friday	67	50	
01-Mar-2025	Saturday	18	16	
02-Mar-2025	Sunday	17	20	
03-Mar-2025	Monday	57	46	
04-Mar-2025	Tuesday	57	51	
05-Mar-2025	Wednesday	54	51	
06-Mar-2025	Thursday	54	45	
07-Mar-2025	Friday	66	60	
08-Mar-2025	Saturday	0	0	All services replaced by bus
09-Mar-2025	Sunday	2	3	Daytime services replaced by bus
10-Mar-2025	Monday	58	41	
11-Mar-2025	Tuesday	65	60	
12-Mar-2025	Wednesday	57	54	
13-Mar-2025	Thursday	68	52	
14-Mar-2025	Friday	60	46	
15-Mar-2025	Saturday	20	22	
16-Mar-2025	Sunday	16	10	
17-Mar-2025	Monday	62	58	
18-Mar-2025	Tuesday	79	67	
19-Mar-2025	Wednesday	80	66	
20-Mar-2025	Thursday	63	46	
21-Mar-2025	Friday	82	53	
22-Mar-2025	Saturday	35	15	
23-Mar-2025	Sunday	21	9	