

26 March 2025

File Ref: OIAPR-1274023063-37947

By email: [REDACTED]

Tēnā koe [REDACTED]

Request for information 2025-079

I refer to your request for information dated Wednesday, 12 March 2025, which was received by Greater Wellington Regional Council (Greater Wellington) on 12 March 2025. You have requested the following:

- *“How many people commute from Wainuiomata to Wellington?”*
- *“How many people commute from Eastbourne and Bays to Wellington?”*

Greater Wellington’s response follows:

On 13 March 2025 you clarified your request to be referring to people commuting into Wellington City via Public Transport.

An exact count of passengers commuting via public transport from Wainuiomata or Eastbourne into Wellington City is unable to be obtained. This is because customers who travel via bus to the Waterloo Station interchange may not all be continuing on into Wellington City via Rail. Additionally, many passengers may drive from Wainuiomata or Eastbourne to Waterloo or Woburn Station and then commute via train into Wellington City.

We will be providing the information we do have available on Wainuiomata residents who commuted to Waterloo Station via bus and then transfer to the train to continue their commute into the CBD, as well as the passenger count on the Eastbourne route 81 and 83 buses and the East-By-West Ferry.

This information – along with Census 2023 Journey to Work data – will provide an indication of the number of people who commute from Eastbourne and Wainuiomata to Wellington and use public transport as their primary mode of transport.

Bus / Rail

During March 2024, between 6am to 9.30am, **approximately 150 people per weekday** caught a bus from Wainuiomata and transferred to a rail service at Waterloo station (within 30 minutes of alighting) to head to Wellington CBD¹.

Bus

During March 2024, between 6am and 9.30am, **approximately 100 people per weekday** caught a bus from Eastbourne / Eastern Bays to travel into Wellington CBD.

Ferry

The 2023 Census Journey to Work dataset shows that **approximately 175 people commute by ferry from Eastbourne / Eastern Bays to workplaces in Wellington CBD**

Car / Rail

Greater Wellington estimates **approximately 300 people per day drive from Wainuiomata to Waterloo Station, and commute from there into Wellington City.**

This information is derived from analysis of the 2023 Census Journey to Work data that shows around 475 people commute from Wainuiomata to Wellington by train.

As noted above, around 150 people use bus services from Wainuiomata to Waterloo Station and then transfer to onward rail services – it can therefore be sensibly inferred from this information that around 300 people drive from Wainuiomata to stations in the Hutt Valley and then continue to Wellington CBD by train to their place of work

Table 1 Census 2023 Journey to work by mode from Wainuiomata / Eastern Bays

Main mode of Travel to work					
Area	Private Vehicle	Public Bus	Train	Ferry	Total
Wainuiomata	429	27	459	0	915
Eastbourne / Days Bay	192	63	15	177	447
Total	621	90	474	177	1362

¹ Please note this figure may include a minority of passengers who alighted from the train prior to its arrival at Wellington Station (i.e. Some passengers may have disembarked at Petone or other stations along the line)

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where appropriate. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā



Samantha Gain

Kaiwhakahaere Matua Waka-ā-atea | Group Manager Metlink